Purchase guide

1 – Service description

2 – Purchases and Payments

3 – Safe payment

4 – Prices

5 - Delivery

6 - Cancellation

7 – Electronic invoicing

8 – Operator's liability

9 - Complaints

10 – AFF Rights and Liability

1 – Service description
The e-commerce service supplied by AFF provides the opportunity to buy a range of products and services and book tickets for various events online through this website.

2 – Purchases and Payments
Products may be purchased online with credit cards by following the instructions illustrated during the online purchasing procedure. Credit cards accepted for payment only include: VISA - MASTERCARD - JCB - AMEX - Diners. Some cards are not available at all stores. The list of accepted credit cards in this store, is visible at the time of payment. You will receive the confirmation of payment in an ad hoc web page after having completed the purchase procedure and by e-mail within a few minutes. Should you enter an invalid email address during the registration procedure, you will not receive the confirmation email. In this case you can check at any time that your purchase has been completed by displaying the "RECOVER/DISPLAY TRANSACTION" webpage.
3 – Safe Payment
Credit card transactions through the e-commerce service by TMaster are fully secure because they are made through the system fully managed by the acquirer. Neither the manager nor the operator knows the codes of credit cards as managed by the acquirer. No trace of credit card numbers ever remains in our files: only the credit card acquirer can trace them back if necessary.

4 - Prices
The face value of products and services may be subject to surcharges deriving from the commission fees due to the service operators and for the management of credit cards. The surcharge may be calculated as a fixed amount or as percentage of the face value of the product/service.

5 - Delivery
Tickets and services must be collected from the operator's premises by submitting the number of the order supplied upon completion of the payment procedure. This number is always available on the "RECOVER/DISPLAY TRANSACTION" web page.

6 - Cancellation
The Organizers decided that the purchase of tickets may not be cancelled and the date of the event may not be changed. For more information please contact Albanian Football Federation.

7 – Electronic Invoicing
By accepting the terms of sale and completing the purchase procedure, the buyer accepts that the invoice for the goods and services is notified only in electronic format (via email). If during purchase process the buyer need an invoice printed on paper, it can be found near Albanian Football Federation.

8 – Operator’s liability
Operators and on-line stores collaborating with the e-commerce service supplied by AFF are responsible for the products and services sold online. In case of defects, flaws or other failures, please contact Albanian Football Federation.

9 - Complaints
If the information about the goods and services included in the AFF website are notified by the operators and online stores participating in our service. Therefore, we are not responsible for any incorrect information. Nevertheless we apologize in advance for any inconvenience. We shall be grateful if you can send your comments by email to marketing@fshf.org.al. Your comments will be very useful improve our service.

10 – AFF Rights and Liability
AFF shall not shoulder any responsibility either direct or indirect damage of any kind which may derive from the services supplied.
AFF reserves the right to withdraw, modify, interrupt or cancel any function or service for organizational or technical reasons.